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Tennessee American Water to Conduct Annual Flushing Program

Routine Maintenance of Water Mains and Fire Hydrants

Chattanooga, Tenn. October 5, 2018 – Tennessee American Water will be flushing water mains and hydrants throughout its water system serving Chattanooga, East Ridge, Red Bank, Lookout Mountain, GA and TN, and Rossville, GA.

Tennessee American Water conducts an annual flushing program of its water distribution system to help ensure continued high-quality water service. Flushing the water system entails sending a rapid flow of water through the water mains. As part of the flushing program, fire hydrants are checked and operated to help ensure fire protection in the community.

Flushing will begin Monday, October 8th and continue for approximately three weeks. Flushing will take place during the weekday, from 8 a.m. to 8 p.m.

“Annual flushing is vital to our community and Tennessee American Water’s daily operations. This is an opportune time to perform routine maintenance on our hydrants and ensure they are working properly,” stated Leah Morrison, Tennessee American Water Interim-Manager of Operations.

While the flushing program is underway, customers may experience a brief drop in water pressure or discoloration of their water for a short period of time. If this occurs, customers should let their **cold** water run to clear before using it again. Using more than one faucet allows the water to clear faster.

If customers have any questions or need additional information, they are encouraged to visit www.tennesseeamwater.com or contact Tennessee American Water’s customer service center 24-hours a day, seven days a week at 1-866-736-6420.

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ABOUT TENNESSEE AMERICAN WATER

Tennessee American Water, a subsidiary of American Water (NYSE: AWK), is the largest investor-owned water utility in the state, providing high-quality and reliable water services to approximately 375,000 people in Tennessee and northern Georgia. With a history dating back to 1886, American Water is the largest and most geographically diverse U.S. publicly-traded water and wastewater utility company. The company employs more than 7,100 dedicated professionals who provide regulated and market-based drinking water, wastewater and other related services to over 14 million people in 45 states and Ontario, Canada. American Water provides safe, clean, affordable and reliable water services to our customers to make sure we keep their lives flowing. More information can be found by visiting www.tennesseeamwater.com.

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